



Experienced Consultants | Custom Software | Proven Results

Success Story #62

Client

International Energy Company

Problem

An international energy company had hundreds of departments with independent contracts and arrangements with Business Objects. The various versions of software and uncoordinated licensing exposed the company to unneeded risk and expenses.

Business Solutions was engaged to develop a standardized service offering for the Business Objects platform. The service had to provide easier implementation, more reliability, and lower costs than the department's current one-off solutions.

Solution

Business Solutions developed the plan for redundant hardware and software. They put into place 24/7 support staff and escalation procedures to deal with the unexpected. This scalable solution offered the departments a fixed cost and reliable environment to migrate their independent Business Objects installations to a single platform. They came in droves, within the first year the service had grown to a user base of over 3,000 users. But best of all it had reduced and consolidated hardware and software licensing to provide a substantial cost savings to the company.

The Business Solutions personnel continue to manage the Business Objects Service and have continued the expansion of the user base. Additional staff is utilized on an as needed basis to implement the solution for new business groups and train company personnel in order to further control long term expenditures.

Technology Applied

Business Objects XI

