



Experienced Consultants | Custom Software | Proven Results

Success Story #3

Client

National Training Corporation

Problem

The client had a reporting system that provided course utilization, participant grade and other usage data to customer education managers. As the company grew, the system became too labor-intensive to administer and execute. To ease this inefficiency, a plan was put in place to automate report scheduling and facilitate creation of new reports by staff members with little technical expertise. As each customer tracked slightly different data regarding courses and students, the solution needed to be flexible enough to serve the varied client base while leveraging the existing technology infrastructure.

Solution

Business Solutions built a new reporting and scheduling application using the industry-leading business intelligence tool – Business Objects. Since a scheduling and broadcasting module are built into this package, creating a solution that executes reports at predetermined times without manual intervention was easily done. However, in order to utilize technology already in place, Business Solutions' consultants also developed an additional module that allowed the Business Objects scheduler (Broadcast Agent) to integrate with a less powerful reporting tool to schedule, execute and deliver existing reports in that medium while simultaneously running and delivering reports in formats native to Business Objects. Implementation of the solution took 4 weeks, and customer firms are now receiving on-time reports in their preferred format via email or over the web with no manual processing needed.

Technology Applied

Business Objects, Visual Basic, Microsoft SQL Server, Microsoft Exchange

