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Success Story #4

Client

Local Charitable Organization

Problem

The client organization, which delivers meals to elderly and handicapped residents, needed a new means of communicating routes and schedules to its volunteer drivers. Traditionally, a staff member informed volunteers of schedule and route assignments via telephone, which proved to be an inefficient use of resource for a non-profit organization with a limited budget.

Solution

Business Solutions developed a web-based calendar and scheduling application for the organization on a pro-bono basis. The application, which can be accessed from any machine connected to the Internet, allows users to view their schedule and check assigned routes. In addition, it also contains a list of all of the volunteers, their phone numbers and availability, so that people may call for substitutes when needed. A user ID and password combination limits access to authorized personnel and protects proprietary information contained in the system. Additionally, a secure administration module allows organizational leaders to make additions and modifications to schedule and route information, add events of interest and manage user activity. Business Solutions also provides hosting services for the application and all of its related websites. The system is helping the charity operate more efficiently, saving several hours of administrative overhead time each week and enabling staff to more easily focus on mission-critical tasks.

Technology Applied

ASP Pages, JavaScript, MS SQL Server

